Basic Mediation Training

In Four Days You Will…

• Develop effective problem-solving techniques that can be applied immediately to all environments.

• Acquire techniques for dealing with emotions and difficult dynamics.

• Understand the source of conflict from multiple perspectives.

• Develop strategies to move from confrontation to collaboration.

• Enhance your negotiation style and skills.

• Learn how to resolve disputes before they escalate to litigation.

Mediation skills can have a positive impact on your life, complement and enhance your marketability, and support your personal and professional advancement.

Next Training

October 10–11 & 17–18, 2018
Buena Vista Conference Center, New Castle, Delaware

To register, go to IPA’s events page: www.ipa.udel.edu/events.html

Registration deadline: September 10

For more information, see www.ipa.udel.edu/crp/mediation.html or contact Fran Fletcher at 831-6812.