

## Program Areas

IPA's policy/service areas include the following:

### Conflict Resolution Program

phone 302-831-2927 fax 302-831-0450  
[www.ipa.udel.edu/crp](http://www.ipa.udel.edu/crp)

### The Democracy Project

phone 302-831-8943 fax 302-831-3488  
[www.ipa.udel.edu/democracy](http://www.ipa.udel.edu/democracy)

### Health Policy

phone 302-831-1711 fax 302-831-3488  
[www.ipa.udel.edu/healthpolicy](http://www.ipa.udel.edu/healthpolicy)

### Local Government Training

phone 302-831-0718 fax 302-831-0450  
[www.ipa.udel.edu/localgovt/training](http://www.ipa.udel.edu/localgovt/training)

### Municipal Planning Services

phone 302-831-4930 fax 302-831-4934  
[www.ipa.udel.edu/localgovt/planning](http://www.ipa.udel.edu/localgovt/planning)

### Transportation

phone 302-831-0581 fax 302-831-3488  
[www.ipa.udel.edu/transportation](http://www.ipa.udel.edu/transportation)

### Water Resources Agency

phone 302-831-4929 fax 302-831-4934  
[www.ipa.udel.edu/wra](http://www.ipa.udel.edu/wra)

### Women's Leadership Development Program

phone 302-831-3323 fax 302-831-3488  
[www.ipa.udel.edu/wldp](http://www.ipa.udel.edu/wldp)

IPA-administered school- and university-wide programs:

### Internship Program

phone 302-831-0718 fax 302-831-0450  
[www.ipa.udel.edu/education/internships](http://www.ipa.udel.edu/education/internships)

### Legislative Fellows Program

phone 302-831-4955 fax 302-831-3488  
[www.ipa.udel.edu/legfellows](http://www.ipa.udel.edu/legfellows)

## Contact Information



Contact us today for more information.

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Newark, DE 19716-7380

For general info, contact IPA by phone  
(302-831-8971) or e-mail ([ipa@udel.edu](mailto:ipa@udel.edu)).

**University of Delaware Newark campus**  
phone 302-831-8971 fax 302-831-3488

**University of Delaware Lewes campus**  
phone 302-645-4353 fax 302-645-4332

Visit IPA's website—[www.ipa.udel.edu](http://www.ipa.udel.edu)—for  
related events and staff contact information.

Follow IPA news on Twitter—[www.twitter.com/DelawareIPA](http://www.twitter.com/DelawareIPA)—and see IPA on Facebook—  
[www.facebook.com/DelawareIPA](http://www.facebook.com/DelawareIPA).

Dare to be first.



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# institute for Public Administration

at the *University of Delaware*



affiliated with the  
**School of Public Policy & Administration**  
in the **College of Arts and Sciences**

[www.ipa.udel.edu](http://www.ipa.udel.edu)



serving the public good, shaping tomorrow's leaders

## Introduction

The Institute for Public Administration (IPA) is a public service, education, and research center that links the resource capacities of the University of Delaware with the complex public policy and management needs of governments and related nonprofit and private organizations. IPA provides direct staff assistance, research, policy analysis, training, and forums while contributing to the scholarly body of knowledge.

IPA has been serving the public since 1973.



### Helping Local Governments Plan Their Future

Assisting municipalities has been the hallmark of IPA's public service for more than 30 years. From training local government officials to working with cities and towns to create comprehensive development plans that will meet state standards, IPA plays an integral role in Delaware's future.

# Serving the Public Good

The Institute for Public Administration (IPA) has been serving the public since 1973 through...

## GOVERNMENT SUPPORT

**responsive**

Public agencies are under increasing pressure to solve complex, societal problems while respecting citizen rights and basic principles of democracy. IPA

has been dedicated to linking University resources with practitioners' needs at the state and local levels. IPA constantly strives to adapt program offerings to the needs of public agencies and civic leaders.

- Local Government**
  - ☑ comprehensive planning
  - ☑ training of local officials
- Conflict Resolution**
  - ☑ mediation and facilitation
  - ☑ mediation training
- Economic Development**
  - ☑ broadband infrastructure
- Health Policy**
  - ☑ healthy communities
  - ☑ quality of senior centers
- Transportation**
  - ☑ infrastructure issues
  - ☑ mobility-friendly design
  - ☑ transit-oriented development
- Water Resources**
  - ☑ water supply and quality
  - ☑ watershed management

## Project Reports

IPA's public service role is documented through final reports on projects that address critical public policy issues.



Complex social and technological changes in the context of the global economy require the best thinking of community leaders. IPA reviews current literature, considers best practices, and collects data through surveys and contacts with key stakeholders to create reports and policy briefs, which inform decision-makers. Forum topics

## Legislative Fellows

Competitively selected Legislative Fellows meet the Governor and work within the political caucuses.

## APPLIED RESEARCH & FORUMS

**cutting-edge**

Research and forums on public policy questions promote factual dialogue on important issues facing our community.

include education, transportation, information technology, economic growth, water resources management, and infrastructure.

## PROFESSIONAL DEVELOPMENT & TRAINING PROGRAMS

**capacity-building**

The development of strong public leaders, whether professional managers, elected officials, educators, or community representatives, is a major interest to IPA. IPA staff members are committed to developing leadership talent within their program areas through formal academic programs, leadership development, or problem-solving projects.

- Women's Leadership Development Program
- Academy for Excellence in Local Government Leadership
- Municipal Clerks Certificate Program
- The Democracy Project



# Shaping Tomorrow's Leaders

## STUDENT INVOLVEMENT

**on-the-job experience**

IPA supports and enhances the educational experiences of students through the effective integration of applied research, professional development opportunities, and internships. Annually, IPA provides several research assistantships for students to gain hands-on experience while working on complex public policy issues. IPA provides significant support for the University's School of Public Policy & Administration graduate and undergraduate degree programs and specializations and manages its internship program. IPA also manages the Legislative Fellows Program, which provides an opportunity for competitively selected students to observe and contribute to the political decision-making process.



## Contact with Policymakers

IPA's student research assistants enjoy the unique opportunity to interface directly with policymakers and officials on the local, state, and sometimes even the national level.